

# T estpassport Q&A



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**Exam** : **000-M608**

**Title** : IBM Retail Industry  
Solutions Sales Mastery  
Test v1

**Version** : DEMO

1.What is a primary benefit to using the IBM Retail framework, for IBM's anchor account planning process?

- A.Better coordination of IBM's resources across company divisions and brands
- B.Provides better software pricing
- C.Assists with complex deal negotiations
- D.Assists with a better customer understanding

**Answer: D**

2.Which of the following trends is most dramatically affecting retailers' use of media for marketing?

- A.The internet is a rapidly growing online medium
- B.There are more than 5500 magazines in which to advertise
- C.The iPhone has emerged as a new communication platform
- D.Consumers pay more attention to other consumers' opinions than retailer's ads

**Answer: A**

3.What functionality does IBM WebSphere Commerce product deliver to the client?

- A.Web applications
- B.Scenario analysis
- C.Business intelligence
- D.Financial services

**Answer: A**

4.Which of the following capabilities is a part of driving Operational Excellence?

- A.Merge workforce and task management
- B.Empower store associates with product knowledge
- C.Embed intelligence into client interaction
- D.All of the above

**Answer: D**

5.Which of the following is a key Technology challenge faced by Retailers?

- A.Retail Blurring of Segments and Channels
- B.Private Label Proliferation
- C.Pervasive Connectivity and Mobile Devices
- D.Urban population is greater than rural population for the 1st time in human history

**Answer: A**