## estpassport Q&A



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Title : Lifecycle Services

Exam(LCSE)

Version: DEMO

1. In the design phase, which service component provides the customer with a comprehensive design specific to addressing operations and network management processes and tools?
A. Implementation Plan
B. Detailed Design Development
C. Project Kick-off
D. Business Requirements Document
E. Business Plan
F. Staging Plan Answer: B
2. In the design phase, conducting an onsite discovery workshop to gather data about the critical elements required for a predictable deployment are activities for which service component?
A. Business Requirements Document
B. Business Plan
C. Staging Plan Development
D. Implementation Plan
E. Migration Plan Development
F. Project Kick-off Answer: C
3. Which services component within the prepare phase provides financial justification and business benefits for a customer to review and evaluate before investing in the technology?
A. Business Requirements Development
B. Technology Strategy Development
C. Business Case Development
D. Executive Summary Development
E. Statement of Work Development Answer: C

- 4. In the implement phase, project close-out involves which of the following tasks?
- A. customize ongoing support hand-off kit
- B. conduct Engagement Profitability Assessment
- C. execute network migration plan
- D. deliver education based on Staff Planning Development reports Answer: B
- 5. Which of the following phases represent the Cisco Lifecycle Services approach?
- A. Initiation, Planning, Analysis, Design, Development, Implementation, Operations, and Maintenance
- B. Project Planning, Site Assessment, Risk Assessment, Solution Selection and Acquisition, Testing, and Operations
- C. Prepare, Plan, Design, Implement, Operate, and Optimize
- D. Analysis, Design, Deployment, Testing, Implementation, and Production
- E. Presales, Project Planning, Development, Implementation, Operations Testing, and Operations Sign-off

Answer: C

- 6. Which of the following is a benefit of the operations plan service component within the design phase?
- A. finalizes the location and number of pieces of equipment to be staged
- B. helps reduce disruptions caused by unexpected events during network operations
- C. helps to accelerate the implementation of an advanced technology
- D. helps the customer understand the overall costs to build and operate the network
- E. ensures that the final design meets the business and technical requirements of the customer
- F. helps identify and reduce costly delays and problems in the implementation process Answer: B
- 7. Which task is included in the systems migration service component of the implement phase?
- A. customize Ongoing Support Hand-off Kit
- B. execute the Network Migration Plan

C. monitor the system to identify occurrences of service-level metrics dropping below a defined threshold

D. provide onsite technical support per Implementation Plan

Answer: B

8. Which definition best describes the staging plan development service component within the design phase?

A. assesses the current state of the operations and network management infrastructure of the customer, including people, processes and tools, to identify issues and opportunities

B. provides a step-by-step plan detailing the installation and service-commission requirement tasks to be staged in a controlled implementation environment that emulates a customer network

C. assesses the ability of the site facilities to accommodate the proposed infrastructure

D. includes the development and execution of proof-of-concept tests, validates the infrastructure high-level design, and identifies any design enhancements

E. helps improve the infrastructure security system of the customer

F. helps improve the performance and functionality of the infrastructure operations and network management system

Answer: B

9. Which service component within the prepare phase provides a high-level, conceptual architecture of the proposed system that addresses the business requirements of the customer?

A. Business Requirements Development

B. High-level Technology Strategy

C. High-level Design Development

D. High-level Proof of Concept

E. Technology Strategy Development

Answer: C

10. The change management service component in the operate phase provides which possible benefit?

A. contributes to reducing operating costs by providing a consistent framework for making necessary changes in an efficient and accountable manner

B. promotes productivity and efficiency in operations processes by enhancing control over the configuration of network devices and providing access to vital configuration data

- C. ensures the accuracy, completeness, and timeliness of information on the network
- D. notifies interested parties of problems identified, and escalates per customer requirements
- E. improves system service quality and reduces disruptions

Answer: A