## estpassport Q&A



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Title : Cisco Lifecycle Services

**Express** 

Version: DEMO

- 1. Which service component within the design phase does the following describe? Consider the customer's defined business requirements and the associated performance, availability, resiliency, maintainability, resource capacity, and security criteria used to measure and assure the delivery of the required services.
- A. Staging Plan
- B. Implementation Plan
- C. Business Plan
- D. Detailed Design Validation
- E. Project Kick-off

Answer: B

- 2. Which service component within the prepare phase validates the features and functionality documented in the high-level design of a solution?
- A. Proof of Concept
- B. High-level Design Development
- C. Business Case Development
- D. Business Requirements Development
- E. Operations Technology Strategy Development
- F. Technology Strategy Development

Answer: A

- 3.In the implement phase, project close-out involves which of the following tasks?
- A. deliver education based on Staff Planning Development reports
- B. conduct Engagement Profitability Assessment
- C. execute network migration plan
- D. customize ongoing support hand-off kit

Answer: B

- 4.In the implement phase, project close-out involves which of the following tasks?
- A. deliver education based on Staff Planning Development reports
- B. customize ongoing support hand-off kit
- C. conduct Engagement Profitability Assessment
- D. execute network migration plan

Answer: C

5.In the design phase, performing a needs analysis to identify the resource requirements and skills needed to deliver and support a network infrastructure is an activity of which service component?

A. Implementation Kick-off Meeting

- B. Implementation Plan
- C. Project Kick-off
- D. Staging Plan
- E. Migration Plan
- F. Staff Plan Development

Answer: F

6.In the implement phase, solution implementation involves which of the following task?

- A. Execute test cases
- B. Configure core products
- C. Perform preliminary Site Assessment
- D. Analyze high-level design and technology requirements of the customer

Answer: B

- 7. Which one of the following describes the task for completing an operations readiness assessment in the plan phase?
- A. determining network elements that will be tested
- B. reviewing hardware and software configuration staging plan
- C. entering documentation into knowledge management system
- D. developing backup/recovery plan
- E. creating an escalation plan
- F. obtaining and reviewing operation procedures and policies

Answer: F

8.In the implement phase, solution implementation involves which of the following task?

- A. perform preliminary Site Assessment
- B. configure core products
- C. execute test cases
- D. analyze high-level design and technology requirements of the customer

Answer: B

9. Which of the following definitions best describes services stack within the Cisco Lifecycle Services approach?

- A. the minimum set of services that a customer needs to successfully deploy and operate a Cisco technology or solution
- B. the required set of services needed to successfully deploy and support Cisco Advanced Technologies
- C. the identification of Advanced Technologies to best support business requirements and objectives
- D. the minimum set of services required to operate and optimize Cisco Advanced Technologies

Answer: A

10. Which of the following definitions best describes business requirements development within the prepare phase?

A. a set of service component activities that assesses and documents the business requirements of a customer

B. part of the systems design activity that identifies and documents business requirements to help deploy network technologies

C. part of the high-level design activity that addresses business and technical requirements of the customer

D. a service component activity that analyzes business requirements and recommends the appropriate technology strategy

Answer: A

- 11. Your Certkiller trainee, Certkiller, asks you which of the following three tasks are executed in the security administration component of the operate phase? (Choose three.)
- A. utilization monitoring
- B. customer operational account creation
- C. identity management
- D. security incident management
- E. security configuration management
- F. security problem escalation

Answer: C,D,E

- 12. Which service component within the prepare phase provides a high-level, conceptual architecture of the proposed system that addresses the business requirements of the customer?
- A. High-level Proof of Concept
- B. Technology Strategy Development
- C. High-level Technology Strategy
- D. High-level Design Development
- E. Business Requirements Development

Answer: D

- 13.In the design phase, which service component includes developing and documenting the test case(s) used to verify that a deployed infrastructure meets the operational, functional, and interface requirements?
- A. Systems Acceptance Test Plan Development
- B. Staging Plan
- C. Business Plan

- D. Detailed Design Development
- E. Implementation Plan

Answer: A

- 14.Developing a plan that identifies specific activities required to take existing services and network architectures and implement them on a new platform or as new services is an activity of which service component in the design phase?
- A. Migration Plan Development
- B. Detailed Design Development
- C. Business Plan
- D. Staging Plan
- E. Implementation Plan
- F. Business Requirements Document

Answer: A

- 15. Your Certkiller trainee, Certkiller, asks you which of the following is a key objective of operations readiness assessment in the plan phase?
- A. install and test system components in a nonproduction environment
- B. assess the ability of site facilities to accommodate the proposed solution
- C. assess the current state of operations and network management infrastructure, including people, processes, and tools, to identify issues and opportunities
- D. assess existing network infrastructure and applications to verify its ability to support the proposed system

Answer: C

- 16.In the operate phase, the task accounting for all system assets and configurations is part of which service component?
- A. Configuration Management
- B. Problem Management
- C. Change Management
- D. Incident Management

Answer: A

- 17. Which services component within the prepare phase provides financial justification and business benefits for a customer to review and evaluate before investing in the technology?
- A. Technology Strategy Development
- B. Statement of Work Development
- C. Business Requirements Development
- D. Executive Summary Development
- E. Business Case Development

## Answer: E

- 18.Developing a plan that identifies specific activities required to take existing services and network architectures and implement them on a new platform or as new services is an activity of which service component in the design phase?
- A. Business Requirements Document
- B. Detailed Design Development
- C. Staging Plan
- D. Business Plan
- E. Migration Plan Development
- F. Implementation Plan

Answer: E

- 19. Which of the following is a key objective of operations readiness assessment in the plan phase?
- A. install and test system components in a nonproduction environment
- B. assess the ability of site facilities to accommodate the proposed solution
- C. assess the current state of operations and network management infrastructure, including people, processes, and tools, to identify issues and opportunities
- D. assess existing network infrastructure and applications to verify its ability to support the proposed system

Answer: C

- 20. Your Certkiller trainee, Certkiller, asks you which of the following is a task in the operations implementation service component of the implement phase?
- A. operations and network management system staging, installation, and configuration
- B. develop backup/recovery plan
- C. review Operation Design Document
- D. update and document logical and physical topology maps

Answer: A