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Title: Mac OS X 10.4 Service and

Support Exam

Version: DEMO

1. Which utility can gather information about a wide range of system components?
A. Setup Assistant
B. System Profiler
C. Keychain Access
D. Internet Connect
E. Network Diagnostics
Answer: B
2.What happens when Mac OS X 10.4's Safe Relaunch feature sets aside an application's preference file?
A. It is moved to the Trash
B. It is renamed application.plist.old
C. It is renamed application.plist.saved
D. It is moved to the ~/Library/Recovered Preferences/ folder
E. It is moved to the ~/Library/Preferences/Recovered Preferences/ folder
Answer: C
3. The Console utility
A. displays log files
B. enables root access
C. invokes the command line
D. controls monitor configuration
Answer: A
4. What is the best way to resolve most application/frameworks mismatches in Mac OS X 10.4?
A. Create a new user
B. Repair permissions

- C. Run Software Update
- D. Reinstall the application
- E. Archive and install Mac OS X

Answer: C

- 5. On a Mac OS X v10.4 computer you see the message shown in the exhibit. What does this message indicate?
- A. A kernel panic has occurred.
- B. An application has stopped responding.
- C. You have pressed the power button while the computer was powered up.
- D. You have connected a bus-powered device that requires more power than is available.

Answer: A

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