## estpassport Q&A



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**Title**: Salesforce Administer,

Extend, and Automate

Salesforce

Version: DEMO

- 1.What type of process can the system administrator set for an organization's products? Choose 3 answers
- A. Standard prices
- B. List prices
- C. Product prices
- D. Sales prices
- E. Discount prices

Answer: A,B,D

2.a salesforce user has created a lightning report that lists all customer support cases. other users can change the date range but are NOT allowed to changed case statuses.

how can the report creator configure the report to meet these requirements?

- A. Save the report in public folder and lock the status filter on the report.
- B. Save the report in public folder and grant Read Only access to the folder.
- C. Save the report in private folder and lock the status filter on the report.
- D. Save the report in private folder and grant Read Only access to the folder.

Answer: D

- 3.Universal Containers is using approval process with email notifications to streamline administrator process, A new approval process has been written that allow for delegated approvers. In testing, resulting show the primary approver is receiving the email notification but the delegated approver is NOT. Which two steps should an administrator take to troubleshoot?
- A. Verify that each approval step is set to allow delegated approvers.
- B. Check Approval History to make sure the Submit for approval button was clicked.
- C. Verify that the email was sent in the setup Audit Trail.
- D. Check the delegated approver's user settings.

Answer: C,D

4. Cloud kicks wants to understand the implications of archived Activities.

Which two considerations should an administrator communicate regarding archived Activities? Choose 2 answers

- A. Archived activities are deleted after 365 days.
- B. Closed tasks created more than 365 days ago with no due data are archived.
- C. Events that ended more than 365 days ago are archived.
- D. Events created more than 365 days ago are archived.

Answer: C,D

5.A change set that has already been submitted for deployment is missing a component.

What can you do in order to correct the issue? \* (1 Point)

- A. Deploy the change set and then submit another change set for deployment
- B. Edit the change set, deactivate it and then add the missing component
- C. Create another change set containing all components and deploy it
- D. Clone the change set. edit the components and deploy it

Answer: D